

# Flavio Oliveira Santo André | São Paulo | Brazil

# Management Systems Consultant, Auditor and Speaker

#### **EDUCATION**

- Masters Degree in Environmental Management and Audits by Universidad Del Atlantico (Spain) -2019.
- Specialist in Business Administration by São Judas Tadeu University 2003.
- Technologist in Production Processes by São Paulo School of Technology (FATEC-SP) 2001.
- Technician in Industrial Mechanics by E.T.E. Martin Luther King (Paula Souza Foundation), completed in 1997.

#### PROFESSIONAL EXPERIENCE SUMMARY

- Promanagement Analysis Assessoria Ltda PM ANALYSIS (current) Director and Consultant in projects of implementing, improvement and maintenance of quality, occupational health, safety, compliance, information security, environment and social responsibility management systems for companies of several segments and sizes in Brazil and abroad (since 2001).
- Prêmio Consulting And Training Consultant in projects of implementing, improvement and maintenance of quality management systems for companies of various sizes and segments, especially in the automotive, metallurgical, electronic and service industries (between 2000 and 2001).
- Indebrás Indústria Eletromecânica Ltda Quality Coordinator and Laboratory Coordinator developing management systems and structuring of high performance teams (EAP) (between 1999 and 2000).
- Trelleborg AVS Getoflex Ltda Quality Auditor, participating in product platform development teams for various automotive systems projects, having also participated in the implementation and maintenance of Quality Management Systems according to ISO 9001 and ISO / TS 16949 / QS9000 (between 1996 and 1999).

### **AREA OF EXPERTISE**

- Consulting and training
  - Practice since 2001 in Consulting, Consulting, Lectures and Training activities focused on Quality Management Systems, Environment, Occupational Health, Occupational Safety, Compliance, Anti-Bribery, Information Security, Business Continuity and Social Responsibility.



- Coordination of organizations certification projects in various reference standards (ISO 9001, ISO 14001, ISO 45001, OHSAS 18001, ISO 37001, ISO 22301, ISO/IEC 27001, ISO/IEC 27701, IATF 16949).
- Acting in organizations of various sizes and types of activity.
- o Acting in all regions of Brazil and abroad.
- o Certified International Consultant registered with CMC-GLOBAL (ICMCI).
- o International experience in on-site work in South America, Africa, Asia and Oceania, as well as other work for several international clients done remotely.
- Management System Auditor
  - Conducting management systems audits in several national and international standards (ISO 9001, ISO 14001, ISO 45001, OHSAS 18001, ISO 37001, ISO 22301, ISO 20000, ISO/IEC 27001, ISO/IEC 27701, IATF 16949, VDA 6.3, Resolution CONAMA 306).

#### **PROFESSIONAL AFFILIATIONS**

- IAF RAC ABENDI SNQC No. 31434 (Lead Auditor in Quality Management Systems ISO9001:2015, Environment ISO14001:2015, Health and Safety ISO45001:2018, and Lead Environmental Auditor Resolution CONAMA 306: 2002)
- CMC-Global (Certified Management Consultant) / IBCO No. 029
- CREA-SP No. 5069361910
- MENSA Member 1159BR since 2014

#### TECHNICAL QUALIFICATIONS / TRAINING COURSES / QUALIFICATIONS

- Management System Standards Auditing (ISO 9001, QS 9000, IATF 16949, EAQF, AVSQ and VDA), environmental management (ISO 14001), occupational health and safety management (OHSAS18001, ISO 45001), anti-bribery (ISO 37001), information safety (ISO/IEC 27001) and data privacy (ISO/IEC 27701).
- Lead Auditor certified by ABENDI / RAC in ISO9001:2015, ISO14001:2015 and ISO 45001:2018.
- Quality and Total Quality Management (Kaizen and 5S's methodologies, APQP, PPAP, MSA, FMEA, QOS, QFD, CEP).
- VDA Certified Process Auditor 6.3: 2010
- Development of management training in e-learning format
- Technological Waste Management (São Paulo University)
- University extension course in Theoric Physics (IFT Institute of Theoric Physics UNESP).



- Problem solving methodologies
- Strategic planning
- Instructor Training

#### **LANGUAGES**

- Portuguese Native
- English Full Proficiency: Writing, Reading and Speaking
- Spanish Intermediate Proficiency: Writing, Reading and Speaking

#### AWARDS AND RECOGNITIONS

- Constantinus International Award Silver Medal 2014
   Awarded for the project "Global Environment Risk Analysis for Mining, Steelmaking and Logistics Processes for Vale S / A".
  - The Constantinus International Award is the recognition of excellence in management consulting projects developed around the world. It is awarded by the International Council of Management Consulting Institutes (ICMCI) which brings together companies and consulting professionals from more than 50 countries on all continents.
- International Consultant "CMC" (Certified Management Consultant) awarded by ICMCI (International Council of Management Consulting Institutes) through IBCO (Brazilian Institute of Organizational Consulting).

## **PUBLICATIONS**

- Several articles published in magazines, journals and websites related to quality, environment, occupational safety, compliance, anti-bribery management, information security, occupational health and social responsibility.
- Published book "Ecoefficiency The Management of Environmental Value", which deals with methodology for economic use of environmental management practices. Publisher EPSE / 2007.
- Recording, editing and publishing training in distance learning format in subjects ISO9001:2015,
   ISO14001:2015, ISO45001:2018, Change Management and Compliance Management.

São Paulo | Brazil, February 2021