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May 20, 2004

Ms. Dawn Ringrose, FCMC Dawn Ringrose & Associates Inc. 43 Marlboro Road Edmonton, AB T6J 2C7

Dear Ms. Ringrose:

On behalf of the Board of Directors and the members of the Institute of Certified Management Consultants of Alberta, congratulations on earning your FCMC designation. As you know, the Fellow Certified Management Consultant designation is awarded by the provincial Institutes of Certified Management Consultants across Canada based on specific criteria, a recommendation and evaluation by a group of your peers, and the approval of the Board of Directors. The FCMC is the highest recognition within the management consulting profession in Canada.

We wish to take this opportunity to thank you for your service to the profession in general, and to the Institute of CMCs of Alberta in particular. You have truly made a difference. All the best as you celebrate this next important milestone in your career. Once again, congratulations.

Sincerely,

INSTITUTE OF CERTIFIED MANAGEMENT CONSULTANTS OF ALBERTA

Ken Hein, CMC President

Copy: Barry Huybens, CMC - ICMCA Registrar