



CERTIFIED MANAGEMENT CONSULTANT

# BLESSING DAVID IDAHAGBON

Project Management Consultant

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## PROFILE

Collaborative and strategic thinker with over two decades cumulative experience working with for-Profit, non-Profit and governmental organizations, I am a Certified Management Consultant who is passionate about delivering Projects with an agile mindset, and in line with global best practices, resulting in cost-saving in the various projects, improved performance among teams, and enhanced service delivery across IT, Civil, Healthcare, etc. I am a Specialist in Time and Stakeholders Management respectively.

## EXPERIENCES

<p><b>Business Development Consultant, Asseco Software Nig. Ltd.</b> - June 2023 till Date</p> <p>Identifying market opportunities through meetings, networking, courtesy visits, follow-up calls and other channels. ▪ Meeting existing and potential clients and building positive relationships. ▪ Analyzing the current data and state of policies, procedures and other aspects of the business ▪ Reviewing current and prospective contracts ▪ Looking at the company’s financial data to set goals ▪ Creating development strategies and plans ▪ Educating staff on new strategies and overseeing their implementation</p>	<p><b>Project Manager, Edo State Government Strategy, Policy, Projects &amp; Performance Management Office.</b> -July 2021 – Till Date</p> <p>Managing a Project Portfolio of 34 (out of which 10 has been successfully executed, commissioned, and in use) Multi-Billion Naira Priority Projects like Edo Tech Park, Edo State Oil Palm Program, EdoGov, Roads &amp; Buildings etc. through:</p> <ul style="list-style-type: none"> <li>*Developed Strategic framework (Operations-Stakeholders Engagement) for Project Monitoring, Evaluation &amp; Reporting. Conducting Project Review Sessions across all Projects to identify highlights and lowlights, and recommend solutions to the Executive Governor where it is beyond the capacity of the Supervising MDAs’.</li> <li>*Prepare timely (weekly, monthly, quarterly and annual) reports on the status of each Project to H.E for timely interventions where necessary. Building Capacity in Project Management for the various MDAs’ supervising the Priority Projects. Conducting M&amp;E on all Projects to ensure best practices are sustained on the various Projects sites.</li> <li>*Identifying and managing various stakeholders to ensure proper integration &amp; collaboration during Project execution. Engaged in Project assessment to ascertain progress and issues that may affect them at any given time. Engaged in quarterly performance management process for Ministries, Agencies and Departments across Edo State with use of their Scorecard.</li> <li>*Engaged in Change Management process for the Edo State Civil/ Public Service Transformation Programme.</li> </ul>
<p><b>Project Manager, Edo State Transformation and Enhancement Program (EDO-STEP)</b> -March 2022- July, 2022</p> <ul style="list-style-type: none"> <li>*Facilitated Stakeholders engagement from all 92 MDAs across the state on Project Management skills.</li> <li>*Designed Project Work plan template for managing Projects across all 92 MDAs across the State. Conducted various training sessions on how to use a Project Work Plan to manage Projects for over 260 Change Agents in the State Civil Service. Facilitated stakeholders’ engagement with Projects and Program Managers to give equip them with Project</li> </ul>	

<p>Management skills and techniques required to deliver their various Projects.</p> <p style="text-align: center;"><b>IMPACT:</b></p> <p><i>*Enhanced workforce capacity in service and project delivery.</i></p> <p><b>Consultant, Stella Obasanjo Hospital, Benin City, Edo State, Nigeria</b> -April, 2022-May, 2022</p> <p>*Framed the concept &amp; designed a mini-ICT Research Center for the hospital to enable research work that will improve services rendered to patients.</p> <p>*Deployed, Computers, and other equipment needed for such purpose.</p> <p>*Provided after post deployment services to ensure proper integration of the system into the workflow process.</p> <p><b>Consultant/Scrum Master, Isimenmen Okoh Business Ventures- Inventory Software</b> - April 2021 – June 2021</p> <p>*Framed the concept of an inventory software that is able to track customers using unique IDs during sales of Products, and improve the processing time in the organization. Organized a Scrum Team that handled the development of the Software using the various Scrum Ceremonies such as Daily Scrum, Backlog Refinement, Spring Planning, Sprint Review and Sprint Retrospective.</p> <p>*Facilitated Stakeholders engagement through training to ensure the proper use of the Software after Deployment. Provided after deployment services to ensure proper integration of the software into the organization’s workflow process.</p> <p style="text-align: center;"><b>IMPACT:</b></p> <p><i>*Reduced operational cost and processing time by 50%.</i></p>	<p style="text-align: center;"><b>IMPACT:</b></p> <p><i>*Reduced response/ processing time from a week to 48hrs through Edo Egov</i></p> <p><i>*Quality project delivery</i></p> <p><i>*Enhanced capacity on Project Management for Supervising MDAs’</i></p> <p><i>*Over 100 roads and Buildings successfully constructed</i></p> <p><b>Supervising M&amp;E Officer, World Bank/European Union (Electronic Monitoring/Tracking of SEEFOR Projects Implementation using Kobo toolbox Application)</b> -Sep. 2019</p> <p>*Participated in the M&amp;E Training Session. Enumerated SEEFOR Projects across the State.</p> <p>*Conducted M &amp; E on same projects across the State using location tracker. Managed a team of M&amp;E Officers on the field. Prepared and sent report. Provided technical assistance to Team Members on the use of Kobo Toolbox Application.</p> <p><b>Consultant, ESDG- Edo State Economic/Household Survey.</b> -October, 2019 – November, 2019</p> <p>*Facilitated training on the use of Kobo Toolbox Application for selected M&amp;E Officers. Coordinated multiple teams of M&amp;E Officers across the State. Created a Communication Plan for the exercise. Managed &amp; resolved identified issues on the field. Analyzed Reports. Managed various Stakeholders.</p> <p><b>Consultant, MBEP - Restructuring of the Central Office of Research and Statistics, Edo State.</b> -April, 2018 – September, 2018</p> <p>*Developed the framework for the exercise. Performed GAP Analysis on the As-is. Implement the outcome of the GAP Analysis to design the To-be of the Unit. Introduced Consumer Price Index (CPI), and trained Staff on the use of the automated system on CPI Analysis. Prepared report on the exercise.</p> <p style="text-align: center;"><b>IMPACT:</b></p> <p><i>*Enhanced workforce capacity in service and project delivery.</i></p> <p><b>Consultant, MBEP - Survey on Prevailing Diseases in Stella Obasanjo Hospital.</b> -September, 2018 – October, 2018</p> <p>*Developed the framework for the exercise. Designed questionnaires used for the exercise. Facilitated training for</p>
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<p><b>Director (Non-Executive), Information/ ICT– Global Impact for Peace &amp; Development in Africa.</b> -Nov 2022 - Till Date</p> <p>*Design IT Policy framework and Monitor implementation. Developed Strategic schedule for operations. Providing technical and strategic assistance to the Board &amp; Senior Management.</p> <p><b>Director (Non-Executive) ICT, Digital Technologies, &amp; Education -Wealthfield Group International.</b> -Oct 2020</p> <p>*Policy design framework and implementation. Developed schedule for operations. Providing technical and strategic assistance to IT personnel and senior Management.</p>	<p>participant in the exercise. Managed the team during and after the exercise. Prepared reports for Policy Stakeholders in the State.</p> <p><b>Deputy Project Manager, TC Resource Technologies, UK</b> June 2019 – Jan 2020</p> <p>*Managed the setting up of Project Management Office for TCRT. Facilitated Project Team Meetings. Helped developed Project Brief etc. Jointly worked on budget, scope and timeframe.</p> <p><b>System Administrator, ICTA, EDSG</b> March 2012 – Jul 2017</p> <p>*Scoping, design and development of LAN/Wireless Network for Intranet. Network troubleshooting and setting up of routers. System Configuration, installation of application, OS etc. Managing staff through performance evaluation. Preparing reports.</p> <p><b>Assistant Manager, Excel Computers</b> Nov 1999 – Feb 2000</p> <p>*Managed students register. Designed, and developed training manual for various Computer courses such as MS-DOS, MS-Word, MS-Excel. Troubleshooting and repairing Computer systems.</p>
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EDUCATION	CORE PROFICIENCIES
<p><b>MBA, (in view)</b> MTF Institute of Management, Technology &amp; Finance, Lisbon, Portugal</p> <p><b>MBA, Management &amp; Finance</b> International MBA Institute, Wollerau, Switzerland</p> <p><b>PGD, Information Technology.</b> National Open University, Edo, Nigeria</p>	<ul style="list-style-type: none"> <li>• Strategic Planning &amp; Execution</li> <li>• Stakeholder Management</li> <li>• Solution Ideation &amp; Implementation</li> <li>• Continuous Process Improvement</li> <li>• Budget &amp; Resource Management</li> <li>• Technical Leadership &amp; Development</li> <li>• Regulatory Compliance</li> <li>• Business Process Development</li> <li>• Risk Management &amp; Business Continuity</li> <li>• Change Management</li> </ul>

**PROFESSIONAL DEVELOPMENT AND AWARDS**

<p><b>2023 Certified Risk Management Expert</b> Six Sigma Academy Amsterdam</p> <p><b>2023 Certified Risk Management FMEA ISO 31000 EXPERT  Accredited</b> Udemy E- Learning</p> <p><b>2023 Certified Business Management and Strategy Expert</b> Udemy E - Learning</p>	<p><b>2021 Project Management Accredited Certification.</b> International Organization for Project Management, Wollerau, Switzerland.</p> <p><b>2021 Scrum Master Accredited Certification.</b> International Scrum Institute, Wollerau, Switzerland.</p> <p><b>2021 Certified Six Sigma Black.</b></p>
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<p><b>2023 Chief Customer Experience Officer Certification</b> MTF Institute of Management, Technology, &amp; Finance, Lisbon, Portugal</p> <p><b>2023 Product Owner Professional Certification</b> MTF Institute of Management, Technology, &amp; Finance, Lisbon, Portugal</p> <p><b>2023 Executive Diploma in Innovation Management</b> MTF Institute of Management, Technology, &amp; Finance, Lisbon, Portugal</p> <p><b>2023 Executive Diploma in Finance Management</b> Udemy E – Learning</p> <p><b>2023 Executive Diploma in Operations Management</b> Udemy E – Learning</p> <p><b>2022 Certified Management Consultants (CMC) Certification Workshop</b> Institute of Management Consultants, Abuja, Nigeria</p> <p><b>2022 Fellow</b> Institute of Management Consultants, Abuja, Nigeria</p> <p><b>2022 Certified Management Specialist with Distinction in Time Management.</b> London Graduate School, UK</p> <p><b>2022 Certified Six Sigma Champion.</b> International Six Sigma Institute, Wollerau, Switzerland</p> <p><b>2022 Scaled Scrum Expert Accredited Certification</b>  International Scrum Institute, Wollerau, Switzerland</p> <p><b>2022 Agile Coach Accredited Certification.</b> International Scrum Institute, Wollerau, Switzerland.</p> <p><b>2022 Digital Project Management, Business Intelligence (Tableau), GDPR, &amp; Lean Six Sigma.</b> TC Resource Technology, UK.</p> <p><b>2022 Lean Management</b> SkillUp</p> <p><b>2022 Security Ambassador Award from Sapphire Shield Security and Safety Awareness Initiative</b></p>	<p>International Six Sigma Institute, Wollerau, Switzerland.</p> <p><b>2021 ISO/IEC 27001 Information Security Associate</b> Skillfront, Wollerau, Switzerland.</p> <p><b>2021 ISO 9001 Quality Management System Associate</b> Skillfront, Wollerau, Switzerland.</p> <p><b>2021 ISO/IEC 20001 IT Service Management Associate</b> Skillfront, Wollerau, Switzerland.</p> <p><b>2021 Business Intelligence Fundamentals</b> SkillUp</p> <p><b>2021 Enterprise Design Thinking Practitioner.</b> International Business Machine (IBM)</p> <p><b>2020 Business Analysis Foundations.</b> International Institute of Business Analysis- LinkedIn Learning, USA.</p> <p><b>2020 HR and Digital Transformation</b> LinkedIn Learning</p> <p><b>2019 Efficiency and Performance Improvement.</b> Centre for Management Development, Ibadan, Nigeria.</p>
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VOLUNTEER EXPERIENCE	PROFESSIONAL BODY MEMBERSHIP
<p><b>Director (Non-Executive), Information/ ICT, Global Impact for Peace and Development in Africa (GIPDA).</b>            *Directs and controls the development, implementation and maintenance of the company's information and communications strategy and systems. And introduce and maintain appropriate data security, to support the business objectives of the company.</p> <p><b>Member, BOT, Global Impact for Peace and Development in Africa (GIPDA).</b>                      October 2021 Till Date            *Providing strategic improvement insights to effectively run the organization. Managing high-level Stakeholders crisis. Providing oversight functions to various departments as required.</p> <p><b>Secretary, Disbursement Committee, GIPDA</b>      May 2022 - Till Date            *Drafting framework for the process. Managing Stakeholders. Risk Analysis/ Management</p> <p><b>Director, Interceptor 2, Wealthfield MPCSL</b>      Jun 2020 - Till Date            *Data Analysis for grant beneficiaries. Managing Stakeholders. Risk Analysis/ Management</p>	<p>*Nigeria Computer Society (NCS)</p> <p>*National Association of Evaluators (NAE)</p> <p>*Institute of Management Consultants, Nigeria (IMC)</p>