



Serene Ong, Founder

Certified Management Consultant, IMCS
Practising Management Consultant, SPMCC
Certified Productivity Consultant, JPC-SPC



Serene Ong a results-oriented professional with 30 years pioneering professional track record. She had extensive hands-on experience in process re-engineer, new technology adoption, value chain optimization, supply chain management, change management and talent management in Food Manufacturing, Logistics, Metal Stamping, Retail, Semi-Conductor and Wholesales Industry.

She is the **scholarship award** holder under the Spring Singapore Advance Management Program and she graduated with an Executive Master’s Degree in Technology Entrepreneurship from SIM University and The Institute of Engineers, Singapore (IES).

Her *other professional qualifications* including **Certified Skill Future Mentor** by Republic Polytechnic, **Certified Productivity Consultant(Specialization in Retail & Food Service)** by Japan Productivity Centre-Singapore Productivity Centre, **Certified Practising Management Consultant** from Singapore PMC Certification Pte Ltd, **Certificate in ACTA Design and Develop On-the-Job Training Programme** from Center for Competency-Based Learning & Development, **WSQ Professional Diploma in Human Resource** from Human Capital Singapore and **Certificate in Manufacturing Resource Planning & Control** from NPB Institute for Productivity Training.

She is an active grassroots leader and chairs of key community projects. She is an adjunct trainer at NYP-ACI. She possesses a passion for sustainability, green technology and innovation. She is known to see the big picture while being detail-oriented, adept at multi-tasking, analyzing and anticipating problems, thereafter providing optimal solutions.